Rental terms

Terms in force on 29 November 2026

BOOKING

A booking is confirmed once the deposit shown at checkout has been received. The balance is charged automatically to the card used, on the date given in the confirmation email. For bookings made less than fifteen days before arrival, the full amount of the stay is paid when booking.

PRICES

Prices are in euros, all taxes included. Tourist tax, where applicable, is itemised in the summary.

CANCELLATION BY THE GUEST

The cancellation terms for each home are shown on its page and in the confirmation email.

CHECK-IN AND CHECK-OUT

Check-in and check-out times are shown on the home's page. Access details are emailed a few days before arrival.

OCCUPANCY AND USE

The home is rented for the number of guests stated when booking, within its maximum capacity. It must be left in the condition in which it was found; the house rules apply.

SECURITY DEPOSIT

Where applicable, its amount is shown on the home's page. It is returned within seven days of departure, less any damage found.

INSURANCE

Guests are responsible for any damage occurring during their stay, caused by themselves or by the people staying with them. They must hold personal liability insurance and cover for damage to the accommodation, its furniture and the residence's common property (fire, water damage, broken glass…), often called "holiday" or "tenant's risks" cover. This is often included in a home insurance policy; we invite guests to check with their insurer before arrival. Proof of insurance may be requested.

The owner insures the accommodation and its furniture on their own behalf. This insurance does not cover the personal belongings of guests (luggage, ski equipment, vehicles…) or their theft; guests are responsible for insuring them if they wish.

Any incident or damage must be reported to the owner without delay, and no later than the day of departure, so that the necessary insurance claims can be made.

PERSONAL DATA

The information collected when booking is processed by 2B3D to manage your stay. Details of the data collected, its recipients, retention periods and your rights are given in the "Personal data protection" section of the legal notice.

MEDIATION

In the event of a dispute, the customer may use a consumer mediator free of charge, whose contact details are available on request.

CANCELLATION POLICY FOR THIS HOME

Cancellation more than 30 days before arrival: the deposit is refunded in full.
Cancellation less than 30 days before arrival: amounts paid are non-refundable, unless the dates are re-let.

HOUSE RULES

- Non-smoking accommodation
- No parties or events
- Please respect the quiet of the residence
- Pets: on request